

User Handbook

Real Manage



The Tenant Evaluation Journey

Onboarding



ClientEv.com

Applicant's Portal



TenantEv.com

Manager's Portal



TellcPortal.com

Final Report
Overview



TellcPortal.com

Commonly Asked
Questions



Support

On-boarding

Through our On-Boarding site, ClientEV.com, you can enter your property details such as Minimum Credit Score, Important Property Notes and Required Documents

IMPORTANT INFORMATION ABOUT TO SETUP A NEW PROPERTY

Hi there,
Before you start, please review the following information to make sure you have all the documentation ready and that you agree with all the terms and conditions. Kindly note the information is autosaved every time the continue button is clicked. We want you to have a great experience during the application process.

Important information to be collected

Some or all of the following items may be required, please ensure you to have the information handy in order to complete the application process.

- ✓ Company FEI/EIN number
- ✓ Business information and entity type
- ✓ Copy of articles of incorporation
- ✓ Copy of annual report
- ✓ Credit reporting compliance officer information
- ✓ List of documents required by the association

Depending on the community requirements, additional information may be needed.

We take your data privacy very seriously

Tenant Evaluation LLC, recognizes the responsibility of being a Responsible Data Processor, which is the highest security level that can be achieved.

STEPS

- Community Information
- Credit Information
- Compliance
- Pets Information
- Document Collection
- **Property Requirements**
- Community Funding
- Sign and Agree

IMPORTANT PROPERTY REQUIREMENTS

Please include any important property requirements you want to inform the applicants **before they apply**. For example:

- Allowed Moving Days: Monday, Friday from 8 am to 5 pm
- An interview with the board is also part of the application process to obtain approval.
- A credit score of 649 is required.
- Common area security deposit of \$2,000.00 made payable to the community is required, once tentatively approved.
- Elevator deposit of \$1,000.00 required for move in.

Add notes here (Optional)

0 / 1100

On-boarding Completed

- After you have completed the On-Boarding portion, we will create your property portal, and send over your property's Live Sheet.
- The Live Sheet will contain your property unique application code.
- Simply send the Live Sheet to any incoming applicant(s) and they will have all they need to get started with the online process.



TenantEvaluation.
We've made it easy

**Property Application for
Test Property**
Property Name

How to Apply ?

1
You can go to
[Tenantev.com](https://tenantev.com) or scan
this QR Code.

2
Create a new account
and use the following
application code to begin.

6601
Property Application Code

Please read before applying
You must create a Tenant Evaluation account to apply, or you can sign in to your existing account.
The community you are applying to could request information such as:
Credit reports (Social Security number necessary), Criminal background check, Eviction report,
Proof of income, Personal and work verifications.

Important!
Application Fee: There is a cost associated with the application. You won't be charged until your digital application form is submitted at the beginning of the process.
This application is linked to the email address you will use to create your new account. If you have questions regarding the application requirements, please contact the association directly. Tenant Evaluation does not determine your approval. The community association screening committee makes the final decision after reviewing your application.

Application process
may take up to 45 *minutes*
tenantev.com

Do you need help?
Email us at
support@tenantevaluation.com
Call us at
305.692.7900

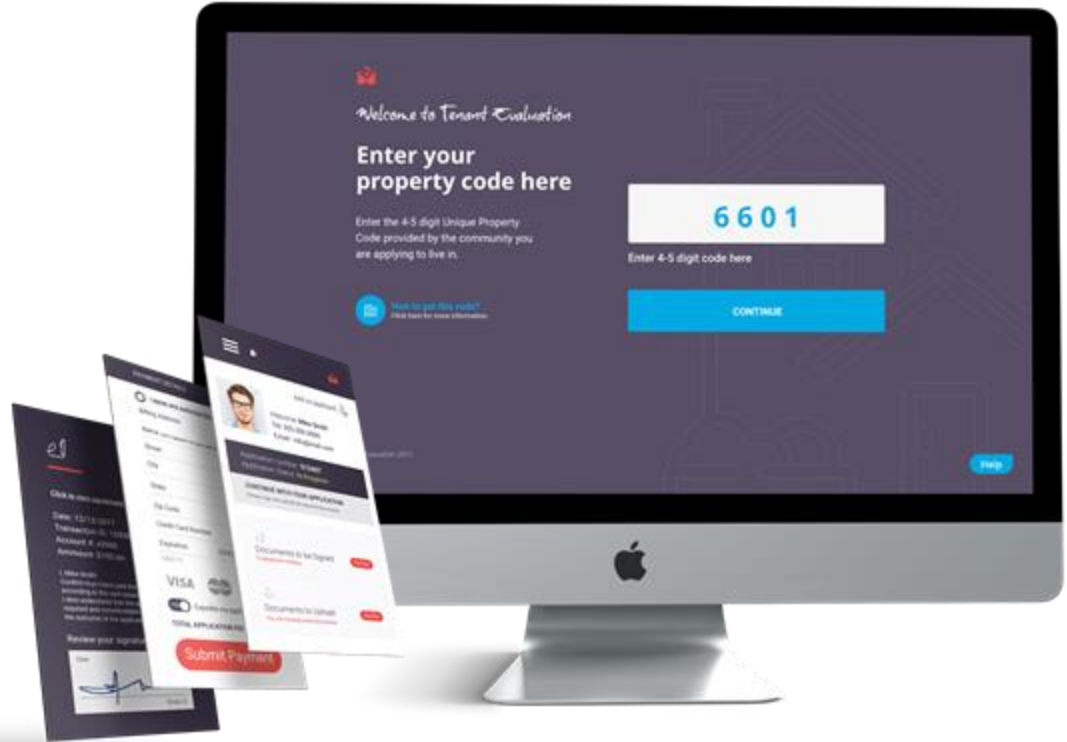
Application Portal

TenantEv.com



Application Portal

After creating an account, the applicant will simply enter your unique property code onto our website and begin the Application Process



Application Portal

Applicants will enter their general information, move-in address, references, vehicle(s), pet(s) and submit payment for the application

Payment Information

Billing information

Credit Card Info

Order Details

Application Fees

1 Application Fee

Total Application Fees ⓘ

Sign and Agree



☒ I agree and authorize this charge

AGREE AND SUBMIT PAYMENT

Who is leasing/renting the property?

All person(s) over the age of 18 listed on the contract must submit an application.
You are allowed to add only 1 additional co-applicant to your application.



Just me

SELECT +



Me and someone else

The additional co-applicant could be legal spouse, roommate or family member.

SELECT +



Me with an existing tenant/resident

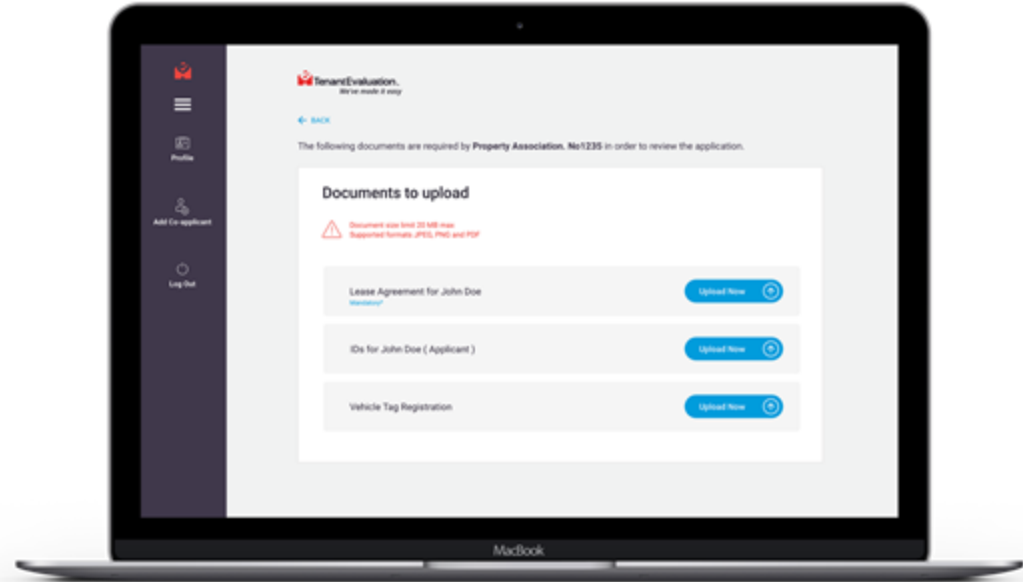
SELECT +



[Learn more about who needs to apply](#)
[Click here for more information](#)

Property Forms & Application Dashboard

- Following the Application Portal, Applicants will sign off on our Authorization forms, as well as any Property Forms, such as Rules & Regulations
- Afterwards, Applicants will have a dashboard from which they can upload any required documents (Photo ID, Pet Photo, Lease Agreement, etc.)



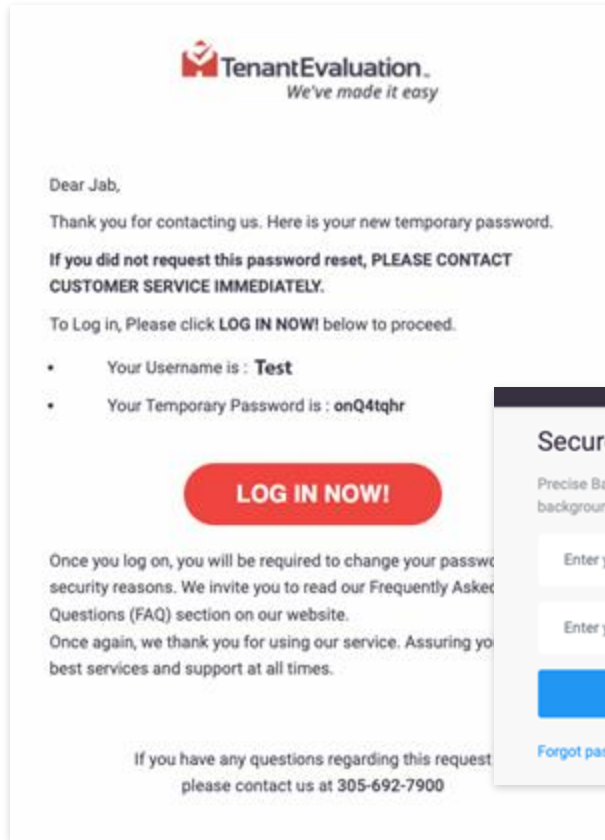
Manager's Portal

TellcPortal.com

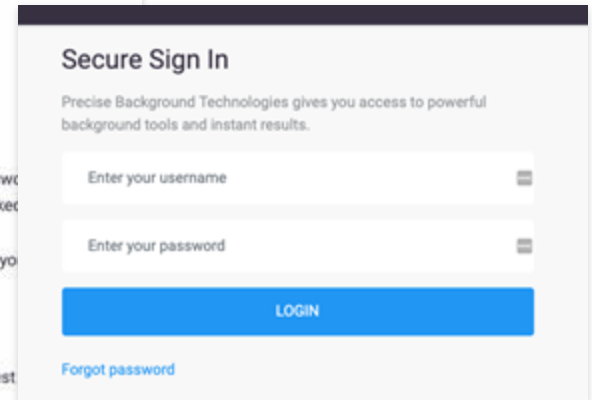


Activating Your Account

- Upon completing your property portal, an email will be sent your way to activate your account.
- Simply type in the username, copy the temporary password, and paste it into the log-in screen tellcportal.com
- Once the temporary password is entered successfully, you can simply set a new password to use going forward.

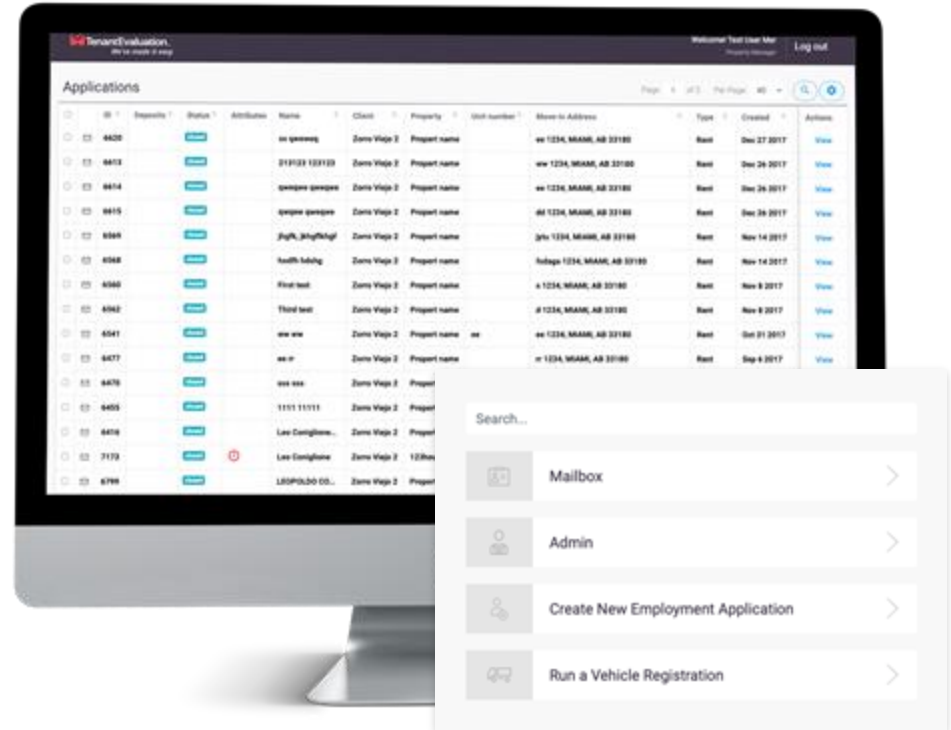


Check an email from no-reply@tenantevaluation.com

A 'Secure Sign In' form overlay. It has a title 'Secure Sign In' and a sub-header 'Precise Background Technologies gives you access to powerful background tools and instant results.' Below this are two input fields: 'Enter your username' and 'Enter your password'. A blue 'LOGIN' button is at the bottom. A link for 'Forgot password' is located below the button.

Manager Portal

- Once your property is setup with us, we will provide you and your team with access to your Manager Portal.
- Click on the Mailbox for an overview of the In-Process and Closed Applications that are ready for your review.



Application Status

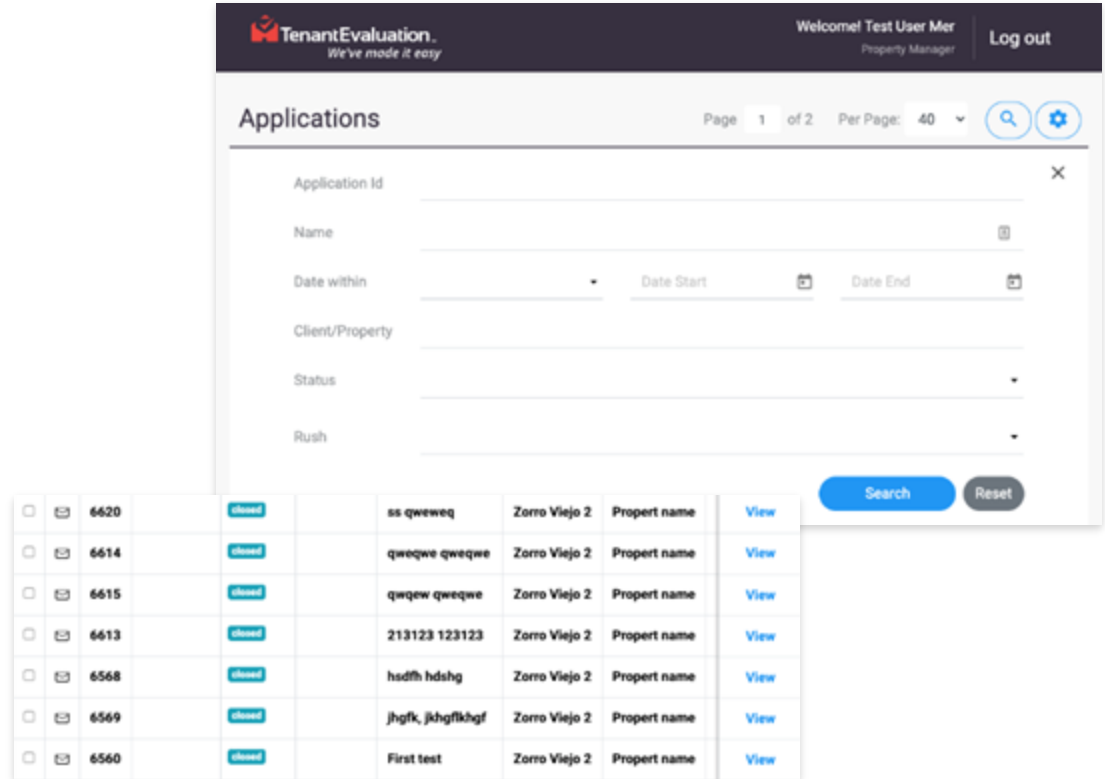
- The Status column will indicate if an Application is **Saved**, **In Process**, or **Closed**
- **Saved:** refers to an application that has only just started and is pending action from the applicant to proceed. No further action from the Manager is needed.
- **In Process:** refers to an application that may require further action from the applicant, such as an electronic signature or uploaded documentation. Manager may view the Dashboard for specific information
- **Closed:** refers to a completed application that is ready for your review. Managers are notified via email when an application reaches this status.



☐		9286		in process
☐		9285		saved
☐		9244		closed

Mailbox Filters

- Take advantage of our convenient Mailbox Filters, allowing you to focus on applications that need your attention.
- Search by Name, or create a filter based on Date Range or Application Status.



The screenshot shows the TenantEvaluation web application interface. At the top, there's a dark header with the logo, user name 'Welcome! Test User Mer', role 'Property Manager', and a 'Log out' button. Below the header, the main section is titled 'Applications'. It includes pagination controls showing 'Page 1 of 2' and 'Per Page: 40'. A filter modal is open, allowing users to search by 'Application Id', 'Name', 'Date within' (with 'Date Start' and 'Date End' pickers), 'Client/Property', 'Status', and 'Rush'. The modal has 'Search' and 'Reset' buttons. Below the modal, a table displays a list of applications with columns for selection, mailbox icon, ID, status, name, address, property, and a 'View' link.

☐		6620	closed		ss qweweq	Zorro Viejo 2	Property name	View
☐		6614	closed		qweqwe qweqwe	Zorro Viejo 2	Property name	View
☐		6615	closed		qwqew qweqwe	Zorro Viejo 2	Property name	View
☐		6613	closed		213123 123123	Zorro Viejo 2	Property name	View
☐		6568	closed		hsdfh hdshg	Zorro Viejo 2	Property name	View
☐		6569	closed		jhgfk jkhgfkghf	Zorro Viejo 2	Property name	View
☐		6560	closed		First test	Zorro Viejo 2	Property name	View

In Process Applications

- Select the View command on an In-Process Application to track its progress through our platform
- As part of your Manager Portal, you may assist Applicants by uploading required documentation on their behalf
- Simply access the application dashboard, scroll down, and follow the prompts to upload each document

STATUS OF REPORT 9813

Please note pending items.

 **APPLICANT:**
Community Applicant

 **PROPERTY:**
24 Property Name
5555 Ave 101 St NW
Unit A
Atlanta, GA 30310

 **STATUS:**
In Process
[View Application](#)

SUMMARY

The application process can not continue without providing missing items.

 STEP 1 Application file up (04/04/2022)	 E-SIGNATURES Resident Signature (04/04/2022)	 OWNER INFORMATION Owner Name Resident Name (04/04/2022)	 DOCUMENTS Documents upload Missing
View More	View More	View More	View More
 VERIFICATIONS Reference Verifications (04/04/2022)	 SUMMITTER Sent to Community AS Admin		

DETAIL OF PENDING DOCUMENTS

The following documents are required by the community in order to review the application.

PHOTO ID - AUTOMATED 2 FOR SDFSDF FDSFDS <i>Mandatory*</i>	Upload Files
ID AUTOSANTIZED FOR SDFSDF FDSFDS <i>Mandatory*</i>	Upload Files
PHOTO ID FRONT AND BACK FOR SDFSDF FDSFDS <i>Mandatory*</i>	Upload Files
VEHICLE REGISTRATION FOR SDFSDF FDSFDS <i>Mandatory*</i>	Upload Files
TEST OPTIONAL FOR SDFSDF FDSFDS <i>Optional*</i>	Upload Files
REGULAR DOC- NOT ASSIGNED <i>Mandatory*</i>	Upload Files

Closed Applications

- You will receive an email notification when an application is Closed and ready for review
- Viewing a Closed Application will provide access to the Final Report, a PDF file that can be saved directly through your browser window
- Additionally, you can Approve Application directly on our platform using the Thumbs Up and Thumbs Down buttons



Welcome Jaki Macklin!

DASHBOARD FOR REPORT # 8939 [LOG OUT](#)

APPLICANT:
Jorge Smith
macthomas.com
+1 2345678900

PROPERTY: (PURCHASE)
Naranja at The Colony (TEST)
30243 State Way
Unit 22
85719ND, FL 34134

APPROVAL STATUS:
Closed

Jorge Smith
macthomas.com

1 REVIEW FINAL REPORT

VIEW / PRINT REPORT
[CLICK HERE](#)

RE-OPEN APPLICATION
[CLICK HERE](#)

2 APPROVE / DENY APPLICANT INDIVIDUALLY OR WITH COMMITTEE

QUICK APPROVE [Like](#)
Select your final decision by clicking on either of the icons!

[Approve](#) [Deny](#)

[REQUEST UPGRADE](#) [How it works?](#)

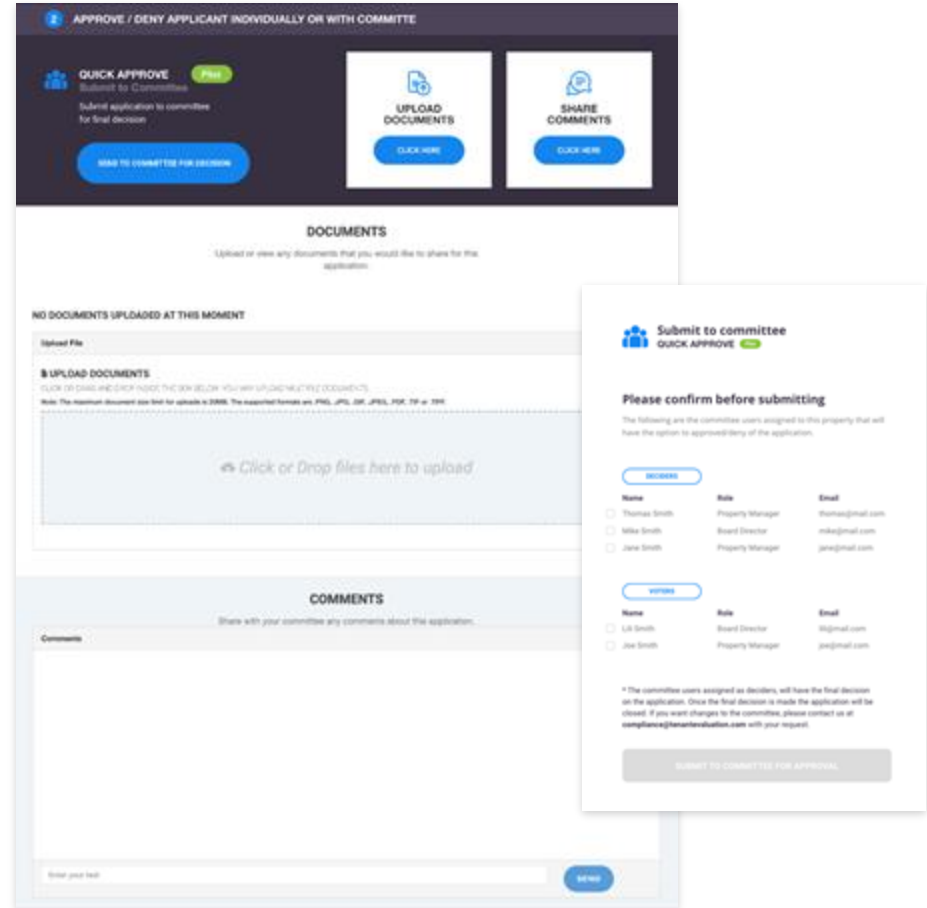
QUICK APPROVE [Plus](#)
Submit to Committee

Make the board of directors in your association be part of the approval process by allowing them to vote and make the final decision.

[REQUEST UPGRADE](#) [How it works?](#)

Board Member Approval

- If the Board Members of your property are added onto our platform, they can be set up as Voters, who recommend an approval verdict, or as Deciders, who have access to Approve Applications.
- For this Process, Managers will review the Final Report, upload internal documents, then send the Application to the Board using the "Send to Committee" command.
- From this point, Board Members may discuss the Final Report through a private chat box and vote/decide accordingly.
- The Final Approver can review the recommendations of each voter before approving.



The interface is titled "APPROVE / DENY APPLICANT INDIVIDUALLY OR WITH COMMITTEE". It features a "QUICK APPROVE" button labeled "Submit to Committee for final decision" and a "SEND TO COMMITTEE FOR DECISION" button. There are also buttons for "UPLOAD DOCUMENTS" and "SHARE COMMENTS".

The "DOCUMENTS" section shows "NO DOCUMENTS UPLOADED AT THIS MOMENT" and includes an "Upload File" section with a "Click or Drop files here to upload" area. Below this is a "COMMENTS" section with a text area for sharing comments and a "SEND" button.

A modal window titled "Submit to committee QUICK APPROVE" is overlaid on the right. It contains a "Please confirm before submitting" section with a table of committee users:

Name	Role	Email
☐ Thomas Smith	Property Manager	thomas@gmail.com
☐ Mike Smith	Board Director	mike@gmail.com
☐ Jane Smith	Property Manager	jane@gmail.com

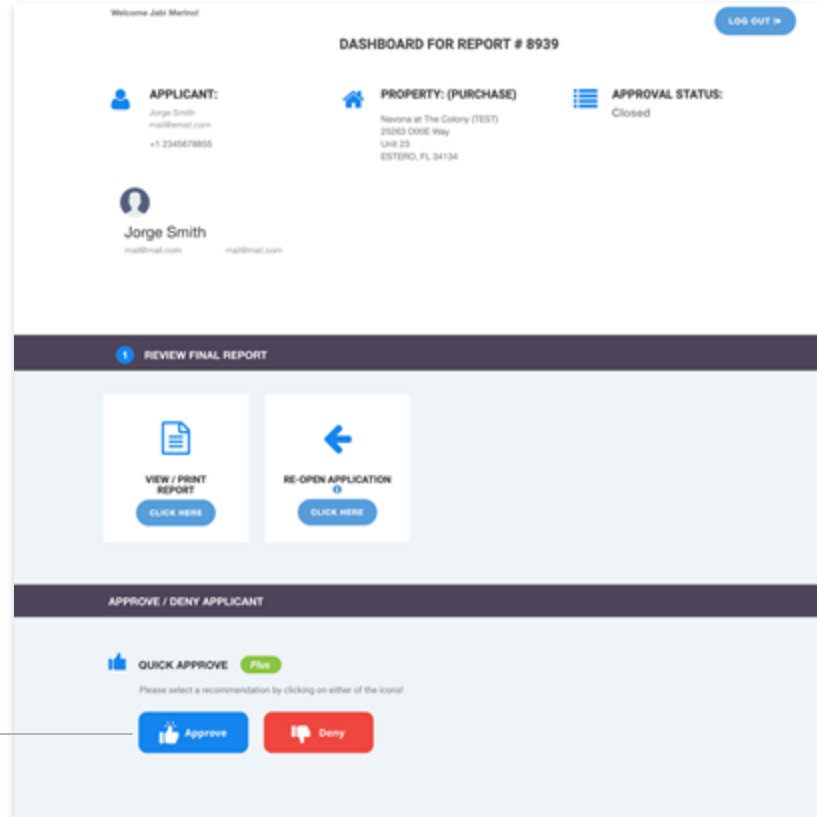
Below the table is a "VOTERS" section with another table:

Name	Role	Email
☐ Lili Smith	Board Director	lil@gmail.com
☐ Joe Smith	Property Manager	joe@gmail.com

At the bottom of the modal is a "SUBMIT TO COMMITTEE FOR APPROVAL" button. A disclaimer at the bottom of the modal states: "The committee users assigned as deciders, will have the final decision on the application. Once the final decision is made the application will be closed. If you want changes to the committee, please contact us at: compliance@tenantevaluation.com with your request."

Board Voter

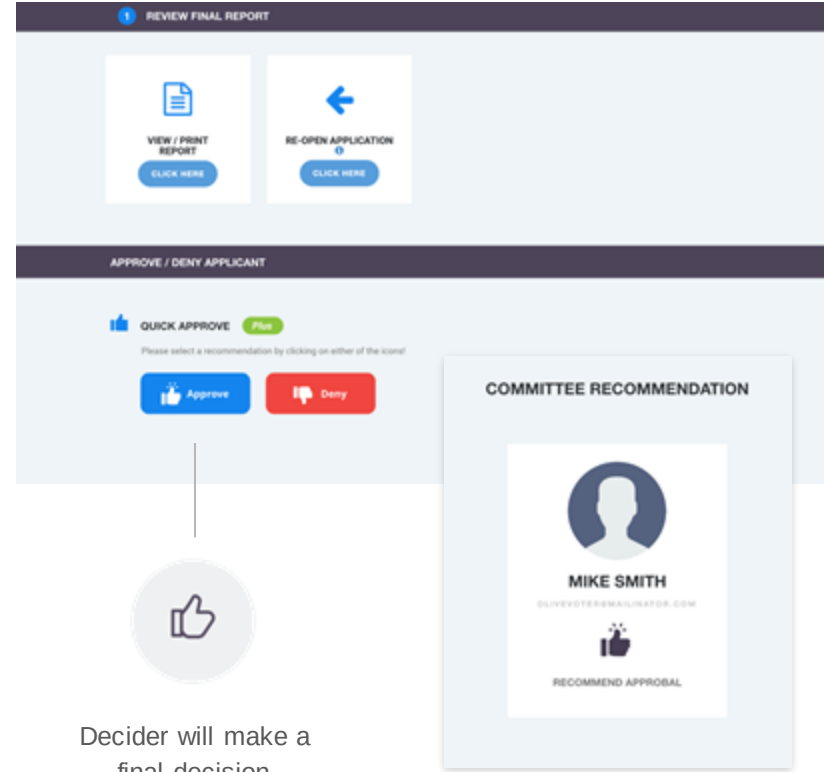
- Once the Manager has sent the application to the committee, all board members are notified via email.
- The Board Voters can log into their Portal using the link that is attached to the email notification.
- Board Voters can review the Final Report and select their recommendation accordingly.



The screenshot shows a web dashboard for a Board Voter. At the top, it says "Welcome Jaki Martin!" and "DASHBOARD FOR REPORT # 8939" with a "LOG OUT" button. Below this, there are three main sections: "APPLICANT:" showing Jorge Smith's contact info, "PROPERTY: (PURCHASE)" showing details for Navona at The Colony (TEST), and "APPROVAL STATUS:" showing "Closed". A user profile for Jorge Smith is also displayed. A dark blue bar with a downward arrow icon and the text "REVIEW FINAL REPORT" is prominent. Below this bar are two white boxes: "VIEW / PRINT REPORT" with a document icon and "RE-OPEN APPLICATION" with a left arrow icon, both with "CLICK HERE" buttons. Another dark blue bar with the text "APPROVE / DENY APPLICANT" is below. At the bottom, there's a "QUICK APPROVE" button with a thumbs up icon and a "Plus" button. Below these is a prompt: "Please select a recommendation by clicking on either of the icons!". At the very bottom are two buttons: "Approve" with a thumbs up icon and "Deny" with a thumbs down icon. A circular callout with a thumbs up icon and a line pointing to the "Approve" button is located to the left of the dashboard.

Board Decider

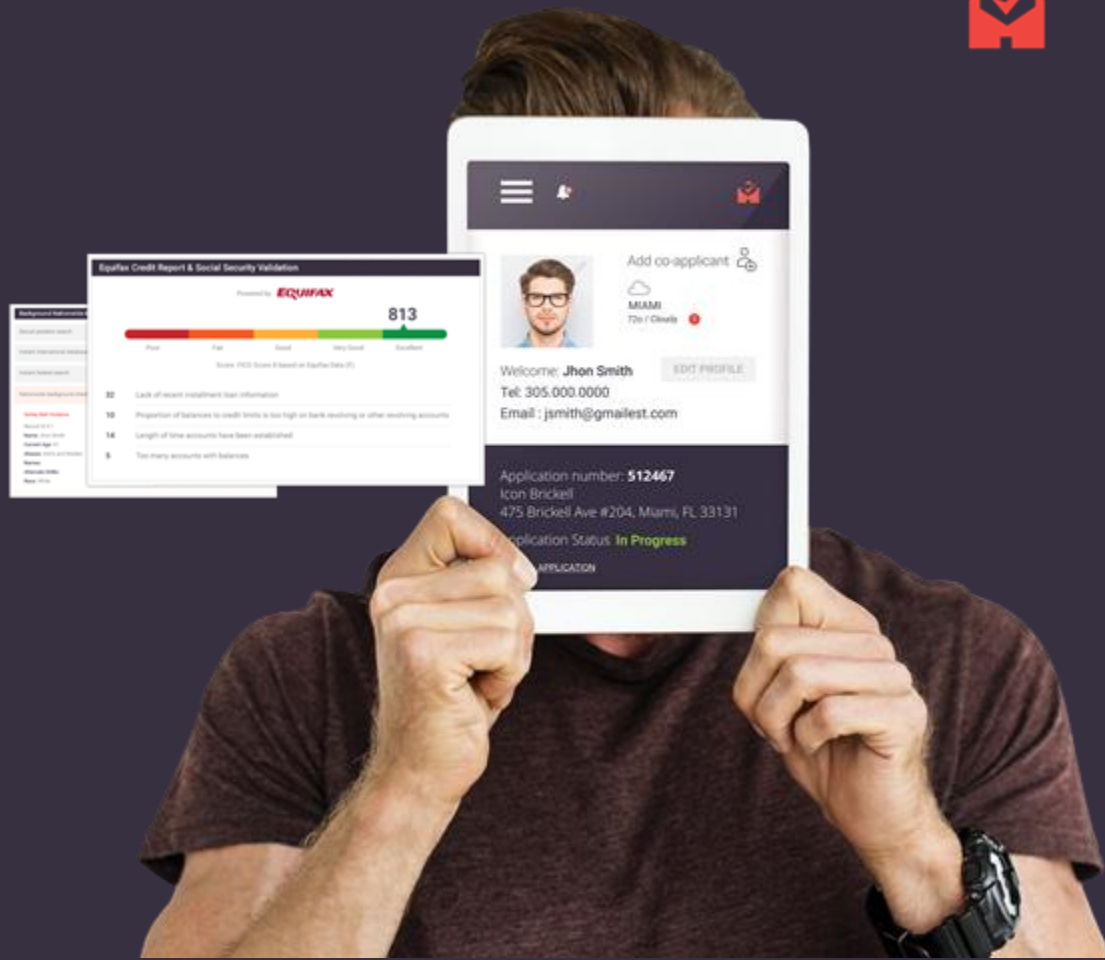
- Board Deciders may also follow the email notification link, and it will lead them to the application that requires their attention.
- Board Deciders can view the recommendations made by the Board Voters prior to approving an application.
- Board Deciders can approve applications at any time. They do not need to wait for the recommendations to finalize.





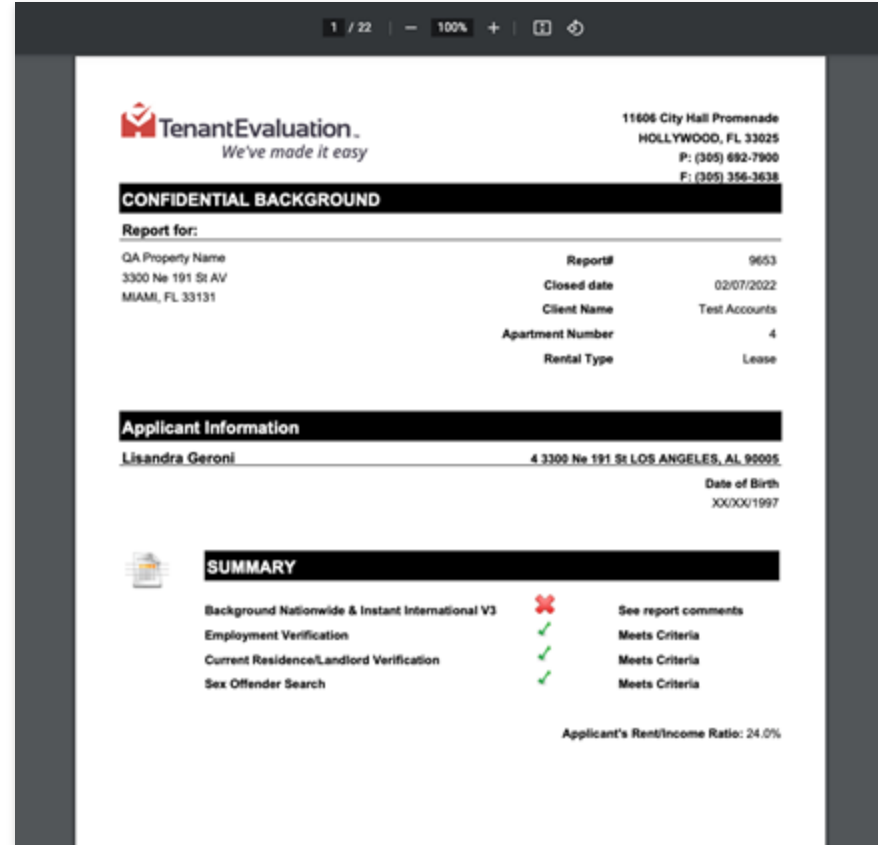
Final Report Overview

TellcPortal.com



Final Report Overview

- The Intro Page of a Final Report provides a summary of the applicant's information, including a brief outline of the screening report (Background, Credit, Eviction, Etc.)
- Following this page, the results for each individual screening service will be displayed.
- Click [Here](#) for a Final Report sample.



The screenshot shows a web browser displaying a TenantEvaluation report. The browser's address bar shows '1 / 22' and '100%'. The report header includes the TenantEvaluation logo and tagline, and contact information for 11606 City Hall Promenade, Hollywood, FL 33025. The report is titled 'CONFIDENTIAL BACKGROUND' and is for a property at 3300 Ne 191 St AV, Miami, FL 33131. It lists details such as Report#, Closed date, Client Name, Apartment Number, and Rental Type. The 'Applicant Information' section identifies the applicant as Lisandra Geroni, 4 3300 Ne 191 St LOS ANGELES, AL 90005, with a date of birth of XX/XX/1997. The 'SUMMARY' section shows screening results for Background, Employment, Current Residence, and Sex Offender Search, all of which 'Meet Criteria' except for the Background check which has a red 'X' icon. The report also includes a note to 'See report comments' and an 'Applicant's Rent/Income Ratio: 24.0%'.

1 / 22 | 100% | [Icons]

TenantEvaluation.
We've made it easy

11606 City Hall Promenade
HOLLYWOOD, FL 33025
P: (305) 692-7900
F: (305) 356-3638

CONFIDENTIAL BACKGROUND

Report for:

QA Property Name	Report#	9653
3300 Ne 191 St AV	Closed date	02/07/2022
MIAMI, FL 33131	Client Name	Test Accounts
	Apartment Number	4
	Rental Type	Lease

Applicant Information

Lisandra Geroni 4 3300 Ne 191 St LOS ANGELES, AL 90005

Date of Birth
XX/XX/1997

 **SUMMARY**

Background Nationwide & Instant International V3		See report comments
Employment Verification		Meets Criteria
Current Residence/Landlord Verification		Meets Criteria
Sex Offender Search		Meets Criteria

Applicant's Rent/Income Ratio: 24.0%

Background Report

If our Background Search pulls up any matching, disclosable results, the record's offense description, disposition, and date of offense will be displayed on the Final Report


Background Nationwide & Instant International V3

DISCLOSURE: AS PER FCRA 605 [15 U.S.C. § 1681c] ANY NON-CONVICTED RECORD OVER 7 YEARS OLD CAN NOT BE DISCLOSED. DUPLICATED RECORDS MAY BE DISPLAYED AS SOME RECORDS MAY APPEAR ON MULTIPLE DATABASES. IF THE ETHNICITY/RACE DOES NOT MATCH, THE RECORD MAY NOT BELONG TO THE APPLICANT.

Offender	Keira Kristina Knightley
Date of Birth	XX/XX/1985



Record	
Provider	FLORIDA MONROE CLERK OF COURTS
State	FL
Crimes	
Offense Description 1	UNLAWFUL SPEED/SPEED INDICATED
Disposition	DEF SENT/GUILTY - NON JURY TRIAL/ADJ WH
Case Number	TRP473536252



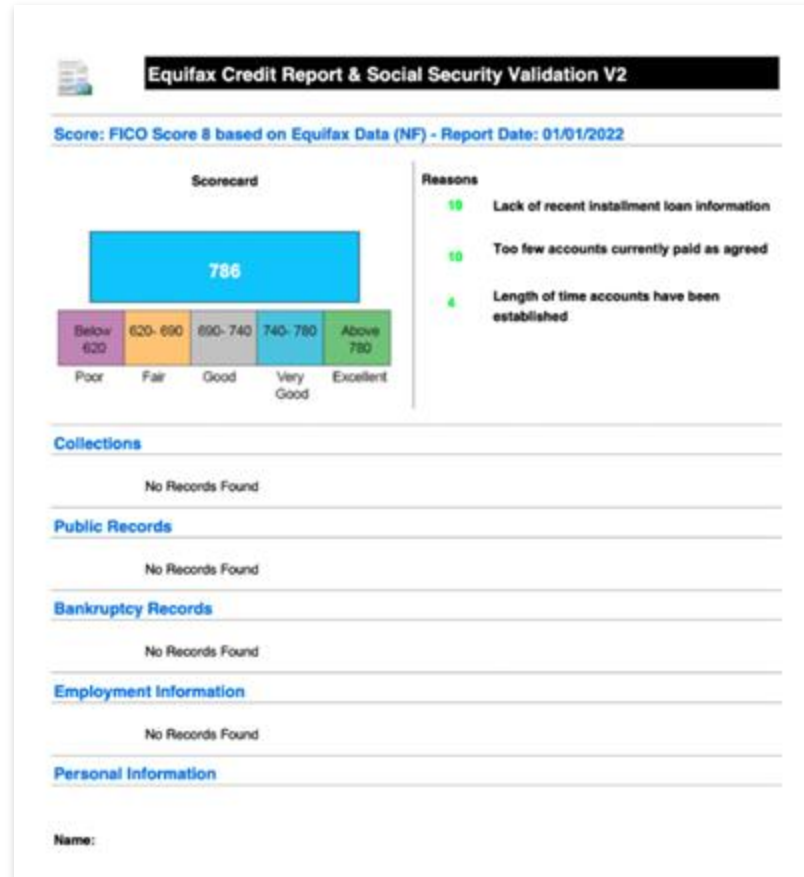
Offense Code	000000(1)
Court	CIRCUIT
Charges Filed Date	07/28/2017
Offense Date	07/19/2017
Disposition Date	10/01/2017
Offense Description 1	1. UNLAWFUL SPEED/SPEED INDICATED ST
Disposition	DEF SENT/GUILTY - NON JURY TRIAL/ADJ WH
Case Number	000000000
Crime County	MONROE
Status	CLOSED
Case Type	UTC INFRACTION
Plea	NO CONTEST OR NOLO CONTENDERE
Charges Filed Date	07/28/2017
Offense Date	07/19/2017
Disposition Date	07/01/2017

Data is collected from state repositories, counties and correctional institutions. This information is considered public record. All criminal history information reflected should not be considered as 100% complete of an accurate history of any individual.

Page 2 of 103

Credit Report

- Following the Background Report, the Applicant's Credit Score will be displayed.
- A TransUnion FICO 4 Algorithm or Equifax Score 8 Algorithm will be used for reporting Credit Scores.
- If a Credit Score comes in under your property's designated Minimum Credit Score, the Credit score will be marked in **Red**.



Eviction Report

If our Background Search pulls up any matching, disclosable results, the record's Filing Name, File Date, and Address will be displayed

Enhanced Evictions, Liens & Judgements

Warning

Comments:

ATTENTION: This Eviction report only verifies whether the inputted information corresponds to data on file, and accordingly, Tenant Evaluation does not warrant the accuracy or comprehensiveness of the verification. Common names might come with inaccurate results.

Name: Brad Pitt

Total number of records: 1

Case : 1

Case #:	10009988	Case Year Date:	2019
File Date:	2019/07/19	State Abbr:	FL
Satisfied Date:	unknown	Date Record Uploaded:	2019/08/14
County Fips Code:	011	Filing Type #:	FD
Filing Name:	Forceible Detainer	Court Name:	BROWARD CIRCUIT COURT - FT LAUDERDALE

State Fips Code : 12

Defendant 1

Name: Pitt, Brad

State Fips Code: 12

Address: 3651 Barnes Street
PEMBROKE
PINES FL 33028

County Fips Code: 011

SSN: XXX-XX- 1111

Birth Date: **

Plaintiff 1

Name: PEMBROKE COVE
SOUTH LLC

County Fips Code: 011

State Fips Code: 12

Income Report

- To generate an income report, an applicant simply signs into their US bank account through our encrypted portal.
- Our Income Report will display their relevant banking details such as Current Balance, Income Streams, and Deposit History.
- Sensitive information such as Account and Routing Numbers are kept confidential by the bank, and thus, there is no risk of data loss.
- Click [Here](#) for a detailed Income Report Overview

Verification of Income


Elizabeth Johnson
123 Main St, Portland, OR 97035

Loan Number: 13402334
Reference No: 3340332
Loan Officer: Charles Mills

Report ID: 123456789101-101
Report Date: 05/01/21
Requestor: Axxelending

INCOME STREAMS SUMMARY (Confidence: High)

1 Historical Annual Income		2 Projected Annual Income	
Historical Annual Income (Net)	\$54,000	Projected Annual Income (Net)	\$54,000
Historical Annual Income (Gross)	\$70,200	Projected Annual Income (Gross)	\$70,200

Stream Name	12 Mo Average Monthly Amount (Net)	Historical Annual Amount (Net)
Intech	\$4,500	\$54,000

INCOME STREAMS SUMMARY (Confidence: Moderate to Better)

1 Historical Annual Income		2 Projected Annual Income	
Historical Annual Income (Net)	\$61,200	Projected Annual Income (Net)	\$61,200
Historical Annual Income (Gross)	\$77,400	Projected Annual Income (Gross)	\$77,400

Stream Name	12 Mo Average Monthly Amount (Net)	Historical Annual Amount (Net)
Intech	\$4,500	\$54,000
PayPal Transfers	\$600	\$7,200

SUMMARY BY ACCOUNT

Financial Institution	Account Name	Account Owner	Account Number	Account Type	Available Balance	Average Monthly Bal.	Current Balance
 Wells Fargo	Checking	Elizabeth Johnson 123 Main St, Portland, OR 97035	0545	Checking	\$4,000	\$4,000	\$5,500
 Chase	Checking	Elizabeth Johnson 123 Main St, Portland, OR 97035	5035	Checking	\$6,000	\$6,000	\$12,500

Commonly Asked Questions



1

Commonly Asked Questions

Question:

An Applicant would like to dispute a Report Item.

What is the best course of action?

Answer:

As per FCRA Regulations, Applicants have a right to dispute the result of a Background, Credit or Eviction report.

- The Applicant requests a dispute form through our Support Team.
- TE reviews disputed information, upon confirmation of validity.
- TE modifies the Final Report as needed.

2

Commonly Asked Questions

Question:

An Applicant has run their own Credit, and it turned out higher than the score reported by TE.

What is the reason for this discrepancy?

Answer:

A common discrepancy appears between scoring models used for credit reporting.

Websites such as Credit Karma use different scoring models compared to our vendors, TransUnion and Equifax.

3

Commonly Asked Questions

Question:

I have an applicant that is not quite tech-sawy.

Who can best assist them?

Answer:

Our highly skilled team of Customer Success Managers are available Monday – Friday, 9AM-5AM to assist with our platform. Applicant that would like assistance can contact our Support Team using the methods listed below.

Email: support@tenantevaluation.com

Phone: (305) 692 - 7900

4

Commonly Asked Questions

Question:

An Applicant has applied using an incorrect Property Code.

What is the best course of action?

Answer:

If an applicant catches their mistake before the application goes into processing, we can cancel and refund their application, allowing them to begin again with their intended property code.

If an applicant is not aware of their mistake until the application has begun processing, or within thirty days of a complete application, our team can recreate the application under the correct property's account.

This method will result in an additional charge on the applicant's side.

5

Commonly Asked Questions

Question:

How long must a management office retain application data?

Answer:

Management Offices must retain applicant data for at least five years, either digitally on secure workstation, or printed and kept in a locking file cabinet.

Question:

How long does Tenant Evaluation retain application data?

Answer:

Application data is held on Tenant Evaluation's side for ninety days, providing plenty of time for managers to save the final report through their portal

6

Commonly Asked Questions

Question:

An applicant has applied without including their significant other, roommate, or family member.

Can this be fixed?**Answer:**

A Co-Applicant can be added onto an existing application within thirty days of the creation date. Applicants can add them directly through their online portal.

Question:

Are Applicants notified of any pending items on their Applications?

Answer:

Absolutely. Applicants are notified daily of any missing documents, signatures, or verifications that are needed to further proceed.

7

Commonly Asked Questions

Question:

We have decided to waive a required document for a particular application.

Who can we reach out to for assistance?

Answer:

The Client Satisfaction team can be contacted via clientsatisfaction@tenantevaluation.com to assist with any application-related inquiries.

Question:

I would like to send in an updated property form to attach on my property's portal.

Who can I contact to help with this?

Answer:

The Compliance Team can be reached using compliance@tenantevaluation.com for any matters related to the property portal.

8

Commonly Asked Questions

Question:

A unit is being purchased under a Business Entity/LLC.

How can this be processed through your platform?

Answer:

As Tenant Evaluation operates to service individual residents, we do not have a path to process and screen companies or LLCs

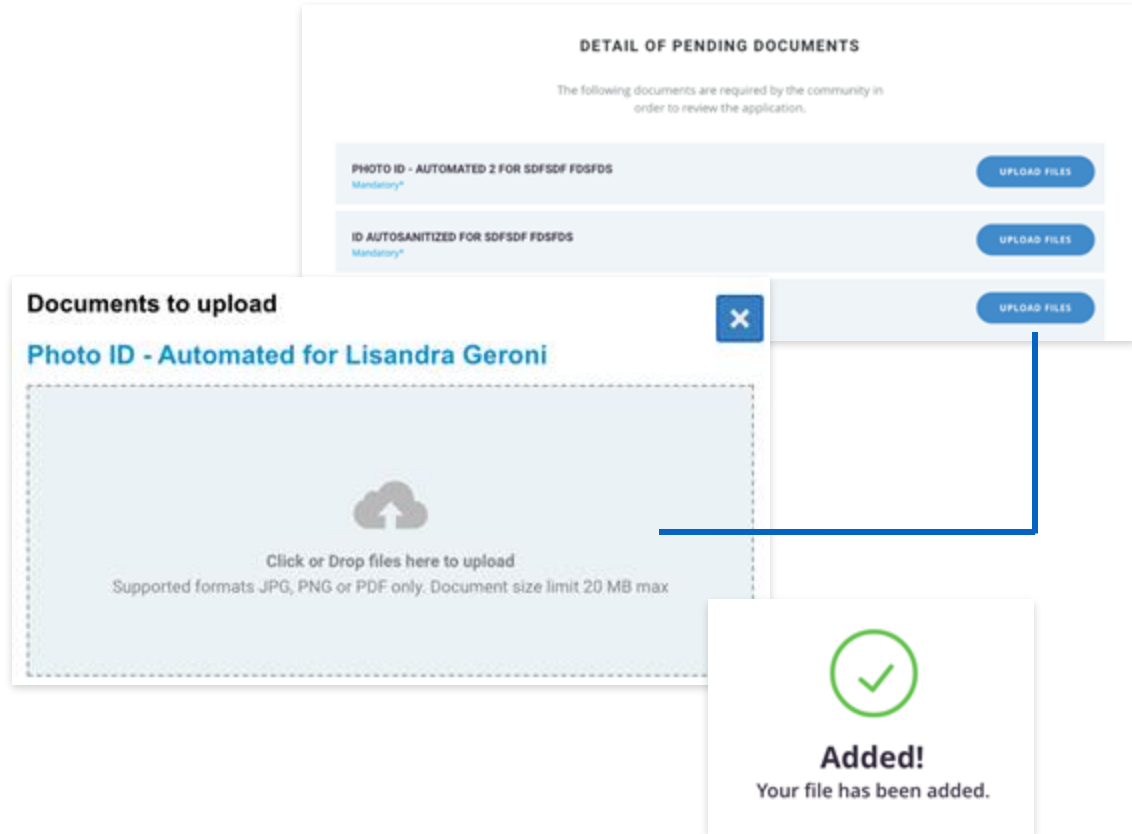
In this case, a designated representative of your choosing may be selected to register through the application process

Essential How-To's



Uploading Documents for Application

- As part of your Manager Portal, you may assist Applicants by uploading required documentation on their behalf.
- Simply access the application from your Portal, scroll down, and follow the prompts to upload each document.



DETAIL OF PENDING DOCUMENTS

The following documents are required by the community in order to review the application.

PHOTO ID - AUTOMATED 2 FOR SDFSDF FDSFDS Mandatory*	UPLOAD FILES
ID AUTOSANITIZED FOR SDFSDF FDSFDS Mandatory*	UPLOAD FILES
	UPLOAD FILES

Documents to upload

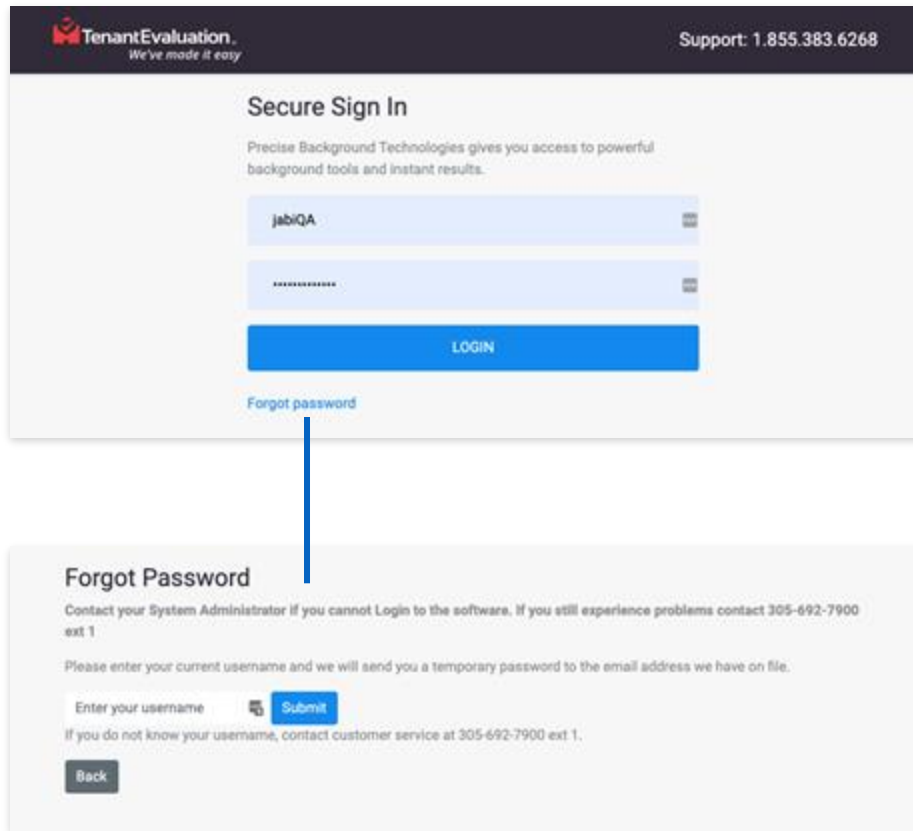
Photo ID - Automated for Lisandra Geroni

Click or Drop files here to upload
Supported formats JPG, PNG or PDF only. Document size limit 20 MB max

Added!
Your file has been added.

Uploading Documents for Application

- Misplaced your password? No worries! The process of resetting your password is a simple one.
- Enter your username in the provided field and press "Submit".
- Our platform will send you a temporary password, used to log in and create a new permanent password.
- Need further assistance? Just reach out to compliance@tenantevaluation.com



TenantEvaluation.
We've made it easy

Support: 1.855.383.6268

Secure Sign In

Precise Background Technologies gives you access to powerful background tools and instant results.

jabiQA

LOGIN

[Forgot password](#)

Forgot Password

Contact your System Administrator if you cannot Login to the software. If you still experience problems contact 305-692-7900 ext 1

Please enter your current username and we will send you a temporary password to the email address we have on file.

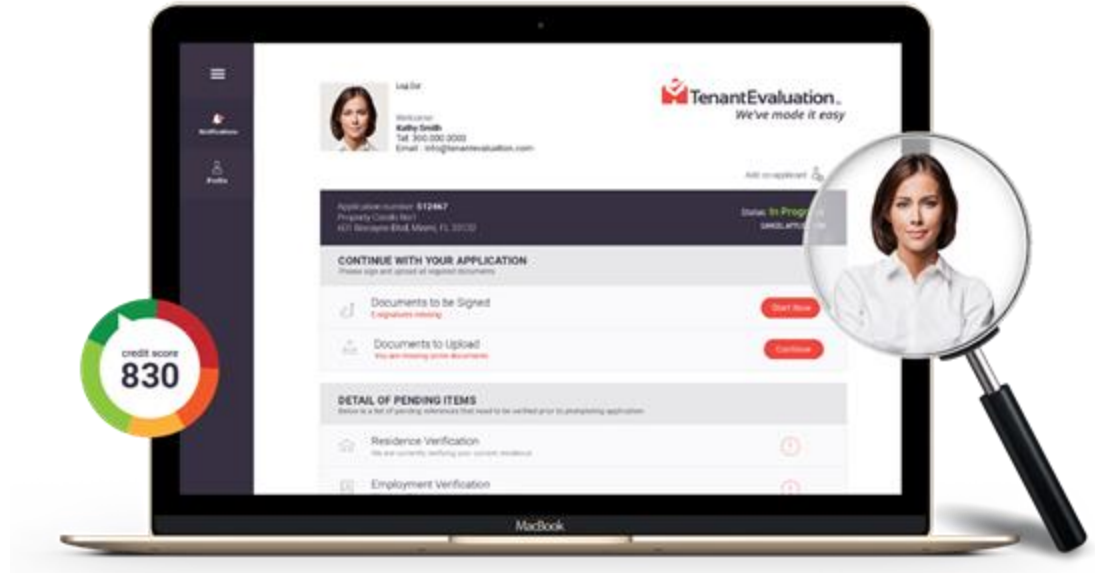
Enter your username

If you do not know your username, contact customer service at 305-692-7900 ext 1.

Reopening an Application

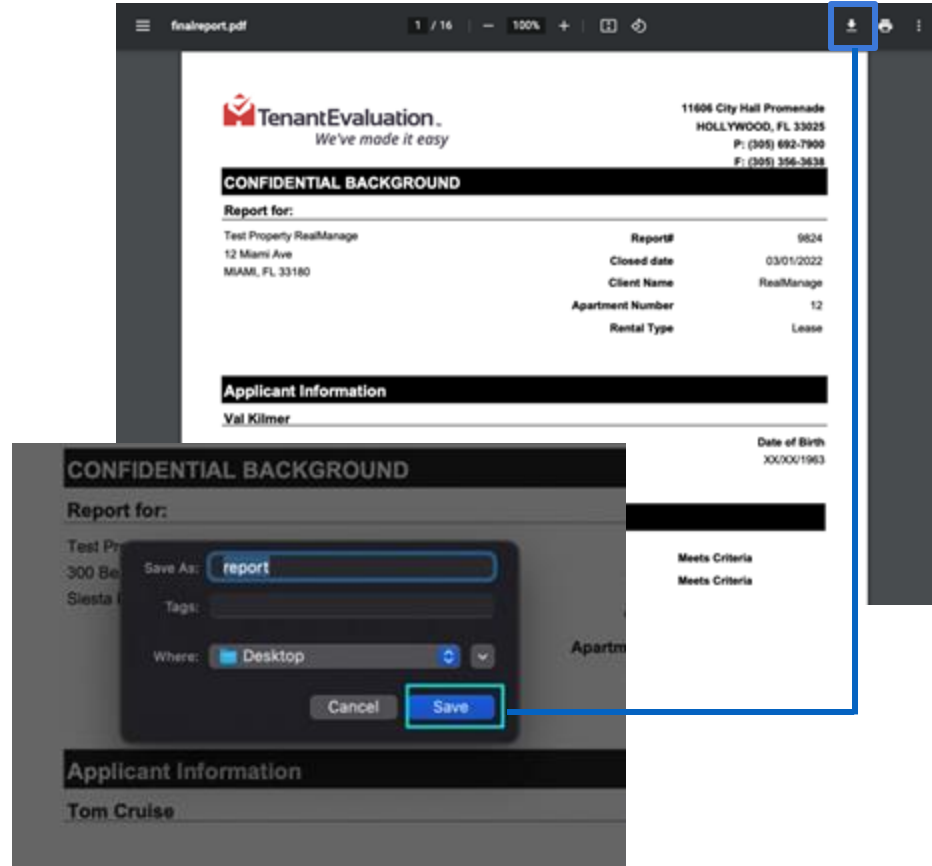
Tenant Evaluation works diligently to ensure that each application is reviewed with care before sending it your way for further action.

If you feel there is an omission from the Final Report, reach out to clientsatisfaction@tenantevaluation.com for further assistance



Providing Final Report Access to an Applicant

- Once you download the final report from the Manager Portal, you may simply send the report directly to the applicants via email.
- Alternatively, Applicant's may request their Final Report through us. Using the following link <https://tenantevaluation.com/forms>
- Applicants can simply click on Request Form and follow the necessary security checks to have their report granted to them.





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